



## Warranty Upgrade

Available for selected Majestic products

### Total 3 Year Warranty Protection Plan

Selected Majestic products have the option of being registered for an extended warranty period giving you full 3 year warranty coverage. The products that are eligible to be upgraded to a total of 3 years national warranty are listed in the table below.

<b>TM1510</b>	<b>TM1910</b>	<b>TD1920</b>
<b>TD2220</b>	<b>DVD5700</b>	<b>UFO</b>
<b>SPK50</b>	<b>SPK60</b>	<b>SPK120</b>
<b>SPK240</b>	<b>AMP4500</b>	<i>As of July 2009</i>

In order for the above products to be registered for the 3 year warranty, the warranty registration form must be completed within 3 months of purchase and returned to majestic or completed on-line. Failure to complete the registration within this period will void the extension of the 3 year warranty. The terms and conditions of the extended warranty are listed below.

This is a limited warranty that applies only to Majestic Products registered within the country of purchase.

1. Majestic will only cover the warranty under the following terms and conditions:
  - 1.1 Majestic warranty only covers equipment failure due to faulty workmanship or component failure of Majestic branded products
  - 1.2 The product MUST be registered and the customer must be able to provide a copy of the proof of purchase to verify warranty if requested
  - 1.3 The Majestic product must not be opened or disassembled without prior written permission from Majestic or its service department
  - 1.4 Majestic reserves the right to replace the product or relevant part with the same or equivalent product or part, rather than repair it. Majestic may replace parts with refurbished parts. Repairing or replacing a product does not restart the warranty
  - 1.5 Majestic may seek reimbursement for any costs incurred if the product is found to be in good working order
2. General limitations and exclusions
  - 2.1 This warranty does not apply to an accessory (including any consumable) supplied with the Majestic product
  - 2.2 Warranty does not include removal or re-installation costs
  - 2.3 Warranty includes one way freight (back to the customer), it is the customers responsibility to return their product to our service department
  - 2.4 In all cases of 'in-transit' damages or loss, a claim must be filed against the carrier by the purchaser
  - 2.5 Majestic will not be held liable for damage arising to other products that may have been connected to or interfaced with a Majestic product
  - 2.6 Majestic will not be held responsible for failure due to fair wear and tear of the product
  - 2.7 In no event will Majestic be responsible or liable for indirect or consequential damage caused from interrupted operations or other causes

Warranty Terms Continued

# MAJESTIC



3. This warranty ceases if:
  - 3.1 The factory applied serial number has been altered or removed from the product
  - 3.2 The product is misused, physically damaged or incorrectly installed
  - 3.3 Any form of damage or third party damage is caused by fire, liquid spillage, use of incorrect voltage, power surges and dips, acts of god, use of defective or incompatible accessories, entry by any insect, vermin or foreign objects in the product
  - 3.4 The product is tampered with
  - 3.5 Repairs are conducted by anyone other than an authorised Majestic technician
  - 3.6 The product has not been operated in accordance with the manufacturer's instructions or specifications provided with the product

Everyone here at Majestic appreciates the support you have given us in purchasing our Majestic product. We are confident that our products will serve you for many years without fault however, in the unlikely event that you do experience a problem we have provided this facility in order to give you the best protection possible. Our global team will ensure that you are totally satisfied with your experience and the Majestic brand.

Thank you for your loyalty.